Dear Requester,

I refer to the request which you have made under the Freedom of Information Act 2014 for access to records held by this Department, as follows:

All payments or fees charged made either directly to the National Shared Services Office or indirectly through the Department of Public Expenditure and Reform for the financial years ending 31st December 2014, 31st December 2015 and 31st December 2016 in respect of services provided for the Department of Foreign Affairs and Trade for the processing of annual leave/pensions/work-sharing arrangements for staff employed by that Department.

I refer also to the acknowledgement of your request which was sent to you on the 20th November.

As part of the Government Reform Plan, the Government approved the establishment of a Human Resource Shared Service Centre for the Civil Service called PeoplePoint. PeoplePoint is located in Clonskeagh, Dublin and is staffed and managed by Civil Servants. It consists of a centralised function within the Civil Service to manage the transactional elements of Human Resource processes for the Civil Service. Please note that the Department of Foreign Affairs and Trade transitioned its annual leave/pensions/work-sharing services to PeoplePoint on 04th April 2016. The total charges paid to PeoplePoint for services from the 04th April 2016 to 31st December 2016 were €159,858.83 (1259 Employees).

**Right of Appeal**

Should you wish to appeal this decision, you may do so in writing to the Freedom of Information Unit, Department of Foreign Affairs and Trade, 76-78 Harcourt Street, Dublin 2 or by email to foi@dfa.ie.

You should make your appeal within 4 weeks (20 working days) from the date of this notification. However, the making of a late appeal may be permitted in appropriate circumstances. The appeal will involve a complete reconsideration of the matter by a more senior member of the staff of this Department.

Yours sincerely