



**Ambasáid na hÉireann
Embassy of Ireland**

**World Youth Day
Kraków
26-31 July 2016
TRAVEL ADVICE**

General Emergency Number	112	Fire Brigade	998
Police	997	Ambulance	999

All these services are available in English

The Embassy of Ireland in Poland will operate a temporary office in Kraków between Wednesday 27 July and Monday 1 August to assist Irish participants in an emergency. The office is at the Novotel Centrum Hotel at 5 Tadeusza Kosciusko street. It will be open from 0900 to 1700.

If you need consular assistance while in the Kraków area, please ring the temporary office at (+48) 12 2992900. Outside of office hours, the emergency contact number is +48 698 483 369. The office's email address is WorldYouthDay2016@dfa.ie

Alternatively, please ring the Embassy of Ireland in Warsaw at +48 22 564 22 00 or (outside of office hours) at +48 602 765 602

The Department of Foreign Affairs and Trade in Dublin can be contacted at (+353) 1 4780822

Before you travel...

- **Ensure that your passport is valid for the duration of your stay in Poland.** Under Polish law, you are required to have your ID readily accessible at all times. Apply [here](#) for a passport
- Download the Department of Foreign Affairs and Trade **TravelWise App**, and set an alert for Poland to get security updates direct to your phone. The app is available free at the [App Store](#) or [Google Play](#).
- **Irish-Polish dual nationals** are regarded and treated as a Polish citizen by the Polish authorities while in Poland. Irish-Polish dual nationals will be expected to enter and leave Poland on a Polish passport. For more information you should contact the [Embassy of Poland](#) in Dublin
- Get **comprehensive travel insurance** before travelling to Poland, which will cover all overseas medical costs, including medical evacuation. Please note that the official insurance package provided for registered participants does not cover the full duration of World Youth Day activities in Kraków.
- Get a **European Health Insurance Card (EHIC)**, free of charge, which entitles you to basic emergency medical treatment in EU countries. **It is not a substitute for travel insurance.**
- Pilgrims attending World Youth Day should **register with the organisers in advance.**

- If you're 18 or over, you can **get a passport card** before you travel. Details are [here](#).
- **Keep a photocopy or a scan of your passport information page or passport card** in case you lose them, and also give the details to family or friends.
- **Register with the Department of Foreign Affairs and Trade** before travelling to Poland, which will help us contact you or your family in an emergency. This can be done easily [online](#) or through the TravelWise application.
- Follow us on **twitter** at **@IriEmbWarsaw** and **@dfatravelwise**

When in Poland...

- Expect **high levels of security throughout Poland**. Temporary border controls will be imposed at all Polish borders between 4 July and 2 August 2016. You will need a valid passport or Passport Card to enter Poland, even if travelling from the Schengen area by land.
- Two million people are expected to take part in the Papal mass on 31 July at Brzegi. You should expect that it will take several hours to leave the site after the mass ends. **You should ensure that you have sufficient time to make travel connections**. Pilgrims are advised to get to Kraków Balice airport by train. Traffic congestion can be expected in the city and surrounding region.
- Ensure you have **sufficient money**. Given very large visitor numbers, you can expect delays at ATMs in Kraków. Poland does not use Euros, the local currency is Złoty. Debit and credit cards are widely accepted but some bars and restaurants are cash-only. Bureaus de Change (called "Kantors") are common.

Your health...

- Ensure you have travel insurance and the European Health Insurance Card.
- July in Poland can be very hot with thunderstorms. **Guard against possible heat exhaustion and sunstroke**. Wear **appropriate clothes**, including headgear, use **sunscreen**, **stay hydrated**, use **insect repellent** and bring **raingear**. There is a possibility of **smog** in Kraków, which could affect people with respiratory conditions.
- If you suffer from a **medical condition**, consult your doctor before travelling and bring a sufficient supply of your regular medicines.

If your property is stolen...

- Report the theft of your documents and/or property within 24 hours at a police station and **obtain a police report**. This may be needed for insurance purposes, and must be presented to the Embassy if you need an emergency travel document (see below).

If you run out of money...

- If you find yourself without funds or access to funds, ask a family member or friend to transfer funds through a money transfer agent. Photo ID is required to receive transferred funds. If you have lost your ID, have funds transferred to a friend.

If you lose your passport...

- Apply for an Emergency Travel Certificate (ETC) at the Embassy's Temporary Consular Office in Kraków. This is valid for three days and for one journey to return home. Certificates can be prepared within a few hours once all documents are in order

To apply for an Emergency Travel Certificate, do as follows:

1. Contact the Embassy of Ireland temporary consular office at (+48) 12 2992900 or (+48) 698 483 369. Tell the office:
 - your full name, date and place of birth
 - number of missing passport and date and place of issue (if known)
 - when you are travelling to Ireland
 - when you expect to visit the office to apply for an ETC.
2. If your passport was stolen, report it to the police and get a written report from them. If your passport was lost, you can make a statement of loss at the temporary consular office.
3. Get 4 passport-size photographs. This can be done at e.g. Fotoszop Jubilat in the Jubilat Shopping Centre next to the Novotel Centrum Hotel. The Embassy can advise on other places in Kraków where this can be done.
4. Visit the Embassy of Ireland temporary office. Bring with you the police report (if your passport was stolen), passport photographs and ID.
5. Complete the standard passport application form and attach 4 passport photographs.
6. **If you are aged under 18, an ETC can be issued only with the consent of your parents or guardians.** You will need to present a copy of your birth certificate and have your parents' or guardians' consent given and witnessed on the passport application form. The Embassy can advise how to arrange this if your parents/guardians are not in Kraków.
7. Present ID to confirm your identity, preferably photographic ID.
8. Present your travel booking or return ticket.
9. Pay the fee for an ETC - €15 or 68 zloty. **N.B. The Embassy can accept payment in cash only.**